

People Summit Asia-Pacific 2024

Bridge the Gap - Connecting for Safer Care

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Please Note: This agenda is subject to change.

Day One – Wednesday 17 th April 2024	
08:00 – 09:00	Expo Open with Tea and Coffee Refreshments
08:00 – 09:00	Arrival and Registration
09:00 – 09:15	Main Stage RLDatix Opening Address & Welcome Margaret Wright, Managing Director – Asia-Pacific, RLDatix
09:15 – 09:45	Main Stage Bridging the Healthcare Operations Gap Liz Jones, Chief Customer Officer - International, RLDatix Margaret Wright, Managing Director – Asia-Pacific, RLDatix Whether you're an acute, primary or aged care organisation, whether you are in a rural or in an urban setting, one thing is clear; delivering safer and more sustainable health and care in the future requires better connections between people, organisations and information. The time is now to bridge the gaps that result in patient harm, organisational inefficiency, poor productivity and staff experience. Join us for this session where we will explore this topic and how others are making stronger connections between data, people and processes to build sustainable, safer care.
09:45 – 10:45	Main Stage: Keynote Justin Jones - Australian extreme adventurer
10:45 – 11:15	Morning Tea including Refreshments, Expo and Networking
11:15 – 11:45	Main Stage Patient Safety: Lessons from the past and ambitions for the future Mark Linggood, Director, Product Management, RLDatix <i>Delving into the history of patient safety and sharing his insights into the importance of not just reporting on incidents, but learning from them and taking action to drive improvements.</i>

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11:45 – 12:15	Main Stage Time For a New Definition of Clinical Governance? Dr Cathy Balding, Director, Qualityworks P/L and AICG Facilitator Key Takeaways: • Despite enormous amounts of positive intent and hard work, clinical governance implementation is not reaping enough quality care return on investment • Research – and experience – shows that a different focus can achieve different results • After 20 years, will a new definition of clinical governance guide health and human services to greater point of care impact?
12:15 – 12:45	Main Stage Using Machine Learning and Data to Transform Organisations and Improve Patient Outcomes Dr Imtiaz Bhayat, CIO, Regis Aged Care Join us for this session where we learn how combining quantitative data with sentiment and qualitative data, along with machine learning, helps to identify early indicators of decline in patients and ultimately improve patient outcomes. We will explore the process, benefits, privacy challenges and how using synthesised and generative data for POC enabled us to have real impact on the ground with our patients and the possibilities of extending this concept into next steps of care at a local and global level.
12:45 – 13:45	Lunch including Expo and Networking
13:45 – 14:20	Main Stage The Beauty of Transparency: Connection Depends On It. Emma Hossack, CEO, MSIA Join us for this session where Emma will cover the criticality of transparency in areas of data sharing, government strategies and procurement. Combined, these create the natural synergies for a purpose driven efficient health system. Key Takeaways: 1. An understanding of current technical interoperability trends. 2. Privacy, AI, Security regulatory frameworks. 3. Direct examples of procurement failure and success. 4. Ideas on how we can all strive to get connectivity right to improve the health ecosystem.

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14:25 – 15:00	Main Stage – Breakout Session Option 1 Our Risk Solutions: Where we've been and where we're going Mark Linggood, Director Product Management, RLDatix Lauren H Join the team from RLDatix to hear about recent happenings and the future of our Risk solutions, including DCIQ and RiskMan.	Demo Area – Breakout Session Option 2 Our Workforce Solutions: Where we've been and where we're going Tom Ross, Product Manager, RLDatix Lisa Nixon, Manager, Employee Benefits & Support, Albury Wodonga Health Join the team from RLDatix to hear about recent happenings and the future of our Workforce solutions, including Optima, Loop and SafeCare. The team will also be exploring how best to prepare your organisation for getting onboarded to Optima, as well as previewing our newest workforce solution designed to make managing your casual and agency workforce even simpler.
15:05 – 15:45	Main Stage Risky Business. Linking quality, cost control and safety for patient centred productivity Dr Henry Carleton, Healthcare Advisor	
15:45 – 16:15	Afternoon Tea including Expo and Networking	
16:15 – 16:55	Main Stage Safe and Effective Staffing – Lessons in Leadership, Risk Management and Control Methodologies and Engagement from Frontline to the Board Lyn McIntyre MBE, Senior Nurse Adviser	
16:55 – 17:10	Main Stage Day 1 Summary and Closing Remarks Margaret Wright, Managing Director – Asia-Pacific, RLDatix	
17:10 – 17:30	Expo and Networking	
19:00 – 00:00	RLDatix Awards & Gala Dinner Drinks reception from 19:00	

End of Day One

RLDatix Awards, Metropolis Events Melbourne, Southwater. Starting at 19:00 (Drinks Reception)

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Day Two – Thursday 18th April 2024

08:15 - 09:00	Expo open with Tea and Coffee Refreshments
08:15 - 09:00	Arrival and Registration
09:00 - 09:05	Main Stage RLDatix Opening Address & Welcome Margaret Wright, Managing Director – Asia-Pacific, RLDatix
09:05 – 09:35	Main Stage Session Details To Be Announced Evan Rawstron, National Sector Leader, Health, Ageing & Human Services, KPMG
09:35– 10:05	Main Stage How Artificial Intelligence and Machine Learning (AI/ML) Technology is Changing Healthcare for Good Juan Mejia, Solutions Architect, Amazon Web Services <i>Healthcare and life science organisations are reinventing how they collaborate, make data-driven clinical and operational decisions, enable precision medicine, and decrease the cost of care. The portfolio of services offered by Amazon Web Services (AWS), is used by thousands of customer globally and are powering the healthcare digital transformation. In this session, you will be introduced to AWS and why customers are choosing AWS to host their most critical workloads. You will also learn about the latest advancements of Artificial Intelligence and Machine Learning (AI/ML) and how this technology is changing healthcare for good.</i>
10:05-10:35	Main Stage How a Data-Driven Approach to Optima Revolutionised our Workforce Management, Planning & Recruitment Brad Kearns, Workforce Management Revolution, Uniting NSW/ACT In this session, Brad will be sharing the journey undertaken at Uniting on how they have taken a data-driven approach to workforce management & planning to improve efficiency, increased compliance against care minutes and reduce agency spend for more sustainable operations.
10:35 – 11:05	Main Stage How Can We Improve Safety Investigation to Reduce Harm to Patients Prof. Peter Hibbert, Program Manager, Australian Institute of Health Innovation
11:05 – 11:30	Morning Tea including Expo and Networking

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11:30 – 11:55	Main Stage Leveraging Digital Investment to Elevate Patient Care Standards André Snoxall, Principal Consultant, Yanda Consulting Key Takeaways: • How does "digital" facilitate improved healthcare? • How can an effective case for change influence the outcome? • How can project delivery be managed for optimum results? • How can an organisation sustain the benefits and drive additional value from the investment?	
11:55 – 12:25	Bringing Patient Voice and Incident Data Together to Deliver Improvements Edel Murray, Group Manager, Clinical Governance Informatics, Improvement and Experience, St Vincent's Health Australia Jane Evans, Group Manager, Improvement and Experience, St Vincent's Health Australia 87% of people believe now is the time to bring patient experience and incident data together. 35% of people tried to do it, but the analytics can be challenging. Join us for this session where the team from St Vincent's Health Australia discuss how they are pushing data from their patient experience surveys into Riskman, and then through to their dashboard so that their patient voice is in one place. This means their Managers can focus on improvement activities rather than spending time trying to access data.	
12:25-12:50	Main Stage What steps can you take to encourage people to report? Grassy Zhao, National Quality & Risk Advisor, Southern Cross Healthcare, New Zealand Janelle Hunt, GM Workplace Health and Safety, Regis Aged Care	
12:50 – 13:25	Main Stage A study in harm and human nature – Hypocrisies, Holmes and the improbable truth of data Dr Darren Kilroy, Medical Director, RLDatix	
13:25 – 13:35	Main Stage Plenary Session Summary and Close Liz Jones, Chief Customer Officer - International, RLDatix	
13:35 – 14:35	Lunch including Expo and Networking	
14:35- 15:20	Demo Area Optima and SafeCare Lyn McIntyre MBE, Senior Nurse Adviser Tom Ross, Product Manager, RLDatix	Main Stage Session to be announced Speakers to be announced

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Day Two – Thursday 18 th April 2024		
15:20 – 15:45	Afternoon Break including Expo and Networking	
15:30 – 15:45	Demo Area Solution Demo: DCIQ	Expo Area Solution Demo: Optima
15:45 – 16:25	RiskMan Working Session Sharee Daniels, Lauren Haupt,	Session to be announced Speakers to be announced
16:30	Conference Close	
End of Day Two & Close of Conference		